

Getting a 17th Century Hotel's IT up and running in 24 hours

In most cases when Cardonet IT Support & Services takes on a new hotel we work with the outgoing IT service provider to ensure a smooth transition, with minimal interruption to staff and the guest experience.

But in 2016 the owner of the 4* Mitre Hotel, in Hampton Court in West London, needed the IT systems to be rebuilt and hardware to be replaced at very short notice and without a formal transition plan. On the banks of the River Thames, the Mitre was built in 1665 - and their IT systems and networks were almost as dated! Following a change in the hotel's management, which included IT service provision, the owner turned to Cardonet to save the day.

