

Problem solving at the Great Fosters Hotel

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making IT happen

Background

Great Fosters is a Grade One listed building and 4 star hotel set amongst 50 acres of gardens and parkland. It has over 40 bedrooms, conference facilities and two restaurants.



Their Problem

Customers were complaining about the connectivity and speed of the Wi-Fi.

Our Solution

We knew that Great Fosters needed to upgrade their domestic level internet but on meeting with the maintenance manager, the Cardonet team uncovered a number of other issues that needed to be addressed to ensure the Wi-Fi would be reliable. The Wi-Fi upgrade project evolved into a review of the entire hotel IT infrastructure.

With a cautious eye on budget, we upgraded the Wi-Fi and reconfigured the servers to ensure stability, and to address the lack of links between the three comms cabinets, which was affecting connectivity, we created a single converged network for the corporate network, public Wi-Fi and corporate internet.

The Results

- ♥ Flawless Wi-Fi
- ♥ A stable network
- ♥ A robust back-up solution
- ♥ No more complaints from staff or guests

"I am very impressed with the quality of your service ... Your engineer has provided exceptional service: dedication, timeliness, knowledge, skill and courtesy are all abundant. If this quality of service continues we will have made a good choice with Cardonet, now there's your challenge, and I hope to see you succeed!"

Maintenance Manager, Great Fosters Hotel

Cardonet has since provided over 12 months of successful IT services to Great Fosters.

If you would like a managed IT service provider that provides real solutions to your problems, get in touch today and we'll give you a free, no-strings consultation.

Contact: 0203 034 2444 or jane@cardonet.co.uk