Network Support

If your network has bottlenecks or isn't performing as well as it should, it is going to negatively affect you by restricting your flow of business information.

Your network will only run as well as the slowest component, so if it is under specified, poorly installed, utilises poor technology or is just not up to the job anymore, your entire operation will suffer. Our experienced team of network experts will be able to quickly diagnose where problems lie and will support you as you look to improve.

As a local network support business, we are on hand to address your network support issues in order to minimise the effects of a poorly performing network on your business.

We will provide you with cost-effective network support that will improve the efficiency and resilience of your IT network, while also providing you with fast and effective resolutions when issues do arise.

We will provide you with network support that covers:

- 24x7 network monitoring.
- Network hardware support.
- Network cabling support.
- Network WiFi support.
- Network performance support.
- Proactive, remote and onsite network support.

Network Support **Benefits**

Enjoy reliable network availability and optimal performance.

With our 24x7 network monitoring and our proactive network support, we can help ensure that your network is available and working optimally at all times, reducing the chance of downtime and, in turn, lowering your risk levels.

Improve your network efficiency and effectiveness.

Using our extensive network toolset, we help ensure the high availability and performance of your network irrespective of your business workloads. This means that you no longer have to firefight when looking for the cause of network issues, leaving you with time and resources to focus on your core business.

We remove your network maintenance burden.

Patch management and upgrades are tasks that are often the lowest priority when you and your team are having to troubleshoot issues, even though you know they are important to the health of your network. If your network is out-of-date you may become more prone to downtime and security vulnerabilities. You may also find that your network vendors will no longer support you. We will apply all relevant patches and upgrades in timely fashion for you, removing the burden.

Streamline your costs while reducing your network management overhead.

Managing your network is not typically a core part of your capability, but it can be resource-intensive and complex. We will work hard to support you, streamlining your costs while giving you and your team the time to focus on what you do best.

Allow you to plan and scale your network appropriately.

We monitor your network constantly, checking elements such as file system space, database sizes, bandwidth usage, router capacity and the like. We can help you use this information and trend analysis to make more informed decisions about your future network capacity and performance needs.

Discover the benefits of a **high performing, high availability network.**

Our network support team work 24x7 to ensure that your network remains available.

Discuss your Network Support needs by calling us on **+44 203 034 2244** or **+1 323 984 8908,** or emailing **hello@cardonet.com**

Network Support **Features**

- 24x7 network monitoring.
- Complete hardware support.
- Patch and upgrade management.
- Proactive network support.
- Remote network support.
- Onsite network support.

Network Support **Options**

- Network monitoring support only.
- Complete, end-to-end network support.

Our Technology Partners

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Allowing you to do more

- **Reliable support** for your network, **saving you time** and headaches.
- **Achieve superior outcomes** from a highly available network.
- **Gain insight** and **stay in control** of your network.
- Keep your **data protected** and **secure**.
- Get the most out of your existing **network investment**.
- Drive better **network efficiencies** and be **more effective**.
- **Innovate,** confident in the knowledge that **your network will support you**.

Trusted to deliver expert IT Services by

Lufthansa Technik

CROWNE PLAZA
HOTELS & RESORTS

HALCYON GALLERY

Holiday Inn

caesarstone

Hilton

HONG KONG
TOURISM BOARD

EDM
paperfreeedm

free2 learn

l'oscar
HOTELS

Evertaste

BW Best Western.

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Why Cardonet

TRUE 24X7 OPERATIONS

PROVEN TRACK RECORD

SINGLE POINT OF CONTACT

VENDOR NEUTRAL

CUSTOMER FOCUSSED

PASSIONATE & EXPERIENCE

TRUSTED PARTNER

FOCUSSED ON QUALITY

AGILE AND AWARE

FULLY ACCOUNTABLE

Awards

Accreditations

QMS ISO 27001 : 2013 REGISTERED

QMS ISO 9001 : 2015 REGISTERED

CYBER ESSENTIALS

Crown Commercial Service Supplier

Our Commitments

Our Team

We employ friendly professionals who have well-rounded experience, the ability to work in a team and a desire to be helpful.

Our Processes

We continue to invest in our systems and have the standards in place for effective, streamlined and consistent service, customised to meet your needs.

Our Mission

We are dedicated to providing remarkable IT services that improves your performance, increases your productivity and protects you.

Our Promise

We value long-term relationships built on trust. To achieve that, we deliver fully supported vendor neutral solutions that are essential and reasonably priced.

Your IT Services Partner for

IT Support

IT Consultancy

Managed IT

Managed Cloud

Communication

Cyber Security

We will support your business network 24x7

Call us on **+44 203 034 2244** or **+1 323 984 8908** or email us at **hello@cardonet.com** to start the conversation.

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at the heart of IT