

IT Services > IT Consultancy > IT Supplier Management Service

## IT Supplier Management Service

By outsourcing your IT Supplier relationships, you can reduce costs, improve performance, reduce hassles and mitigate risk.

We will provide you with support and guidance, helping you evaluate your current relationship management practices, improve your supplier management process and help you find ways of effectively reducing your supplier numbers to provide you with additional economies of scale.



We will be your single point of contact for all things IT.

We will use our technical expertise and experience to help you get the best value from your IT Suppliers. It all forms part of our ambition to be your trusted IT Services partner, helping you meet your business goals by streamlining all elements of your IT platform, not just elements that we are responsible for.

By looking after all of your technology needs and liaising with your preferred 3rd party suppliers on your behalf, you will enjoy a much more seamless and less time-consuming experience.

## IT Supplier Management Service Benefits

- ✓ We relieve the pressure on you and your procurement function.**

It is incredibly tough to manage supplier relationships. That often means that contract management and supplier management can be overlooked and neglected, which leads to delayed projects and general unhappiness. We have extensive experience working with a multitude of technology partners and their distribution functions and can take on your supplier management as part of a wider IT Partnership agreement.
- ✓ We can help you identify your requirements, evaluate new suppliers, engage with them, manage their performance and liaise with their support.**

We take all of the hassle away from you by making recommendations based on your identified business needs and then fully manage your IT Supplier relationship going forward, saving you time and effort.
- ✓ You know that all contracts with your suppliers support the needs of your business.**

We use our industry experience and contacts to ensure quality of service, consistent delivery and value for money.
- ✓ Transparent and regular IT Supplier updates.**

We will provide you with completely transparent and regular updates regarding your IT suppliers. We will also demonstrate continuous performance improvement throughout the term of your agreements.

Discover how you will benefit from our IT Supplier Management Service.

Talk to our skilled and experienced technical team.

Discuss your IT Supplier Management Service needs by calling us on +44 203 034 2244 or +1 323 984 8908, or emailing [hello@cardonet.com](mailto:hello@cardonet.com)

### Our Technology Partners



## IT Supplier Management Service Features

- ⌘ Regular IT Supplier reviews and process improvement initiatives.
- ⌘ Improved information flow between stakeholders.
- ⌘ Reduced service problems.
- ⌘ Improved communications and greater alignment of business goals.
- ⌘ Risk identification and management.

## IT Supplier Management Service Options

- ⌘ Complete IT supplier management.
- ⌘ Individual management options.

## Allowing you to do more

- ⌘ Rest easy knowing that you are getting the best service at all times.
- ⌘ Remove the headache of dealing with multiple 3rd party suppliers.
- ⌘ Rationalise your IT Supplier relationships and reduce your costs.

Trusted to deliver expert IT Services by



## Why Cardonet



TRUE 24X7 OPERATIONS



PROVEN TRACK RECORD



SINGLE POINT OF CONTACT



VENDOR NEUTRAL



CUSTOMER FOCUSED



PASSIONATE & EXPERIENCE



TRUSTED PARTNER



FOCUSSED ON QUALITY



AGILE AND AWARE



FULLY ACCOUNTABLE

## Awards



## Accreditations



## Our Commitments

### Our Team

We employ friendly professionals who have well-rounded experience, the ability to work in a team and a desire to be helpful.

### Our Processes

We continue to invest in our systems and have the standards in place for effective, streamlined and consistent service, customised to meet your needs.

### Our Mission

We are dedicated to providing remarkable IT services that improves your performance, increases your productivity and protects you.

### Our Promise

We value long-term relationships built on trust. To achieve that, we deliver fully supported vendor neutral solutions that are essential and reasonably priced.

## Your IT Services Partner for



IT Support



IT Consultancy



Managed IT



Managed Cloud



Communication



Cyber Security

## Transform your IT Supplier Management

Call us on +44 203 034 2244 or +1 323 984 8908 or email us at [hello@cardonet.com](mailto:hello@cardonet.com) to start the conversation.

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