

## IT Infrastructure Service

Your business relies completely on your IT Infrastructure. It is vital that it works effectively, is secure, reliable and available.

We will provide you with the leading technology that you need to meet your business goals, reduce your costs, eliminate risks and remove unnecessary complexity. We will help maximise your return on investment, improve your efficiency and give you a robust platform to succeed.



We will look after your entire IT Infrastructure lifecycle, from initial planning and installation, all the way through to support, upgrading and decommissioning.

The types of IT Infrastructure projects that we can help you with include:

- ✧ Server Infrastructure
- ✧ Storage Infrastructure
- ✧ Network Infrastructure - MPLS, WiFi etc.
- ✧ Security Infrastructure
- ✧ Voice Infrastructure
- ✧ Backup and Disaster Recovery Infrastructure

Taking advantage of our skills, knowledge and experience, you can enjoy the true business benefits of robust and integrated IT solutions that use proven technology.

## IT Infrastructure Service Benefits

-  **IT Infrastructure that aligns with your business goals and provides you with a positive return.**

Our ultimate aim is to provide you with a lasting return on your investment. We do that by understanding your specific needs and then finding the best technology solution to meet those needs, both now, and in the future.
-  **Flexible, scalable and future proof technology that gives you a competitive edge.**

You need to be confident that you can scale your operations with ease when you need to without major disruption. You also need to know that when your market changes that you have the systems and technology needed to support that change quickly, giving you a competitive edge.
-  **Delivery of a secure and consistent service that keeps your team happy and productive.**

Enjoy secure anytime, anywhere access to your business-critical applications and data, helping you improve your and your team's efficiency, productivity and ability to collaborate. You will really appreciate a richer and a more satisfying user experience that will allow your team to work to their full potential.
-  **Certainty, knowing that your IT Infrastructure is set up correctly and is fit for purpose.**

You will know that our experienced engineers have designed and implemented an IT Infrastructure solution that has been specifically designed to meet your business needs. You can rely on that solution to work and work well, confident in the knowledge that if something does go wrong that you have a local team of experts available to help 24x7x365.

Discover the lasting value that our IT Infrastructure services can provide.

Take advantage of our technical expertise, commercial awareness and product knowledge.

Discuss your IT Infrastructure Service needs by calling us on +44 203 034 2244 or +1 323 984 8908, or emailing [hello@cardonet.com](mailto:hello@cardonet.com)

## Our Technology Partners



## IT Infrastructure Service Features

- ✧ Access to an experienced, highly accredited team.
- ✧ Flexibility and scalability built-in.
- ✧ Service level guarantees for performance, availability and resolution.
- ✧ Complete, local 24x7x365 monitoring and support.

## IT Infrastructure Service Options

- ✧ Multiple deployment models: cloud, hybrid and on-premise.
- ✧ Multiple cost models: CapEx or OpEx.
- ✧ Multiple support options.
- ✧ Bespoke service level agreement.

## Allowing you to do more

- ✧ Take advantage of clear, consistent delivery of IT services.
- ✧ Get access to a more agile and responsive infrastructure.
- ✧ Focus on transforming your operations knowing you have the infrastructure to handle it.
- ✧ Enjoy greater productivity from a more satisfied team.
- ✧ Get optimised performance and improved control.

Trusted to deliver expert IT Services by



HALCYON GALLERY



## Why Cardonet



TRUE 24X7 OPERATIONS



PROVEN TRACK RECORD



SINGLE POINT OF CONTACT



VENDOR NEUTRAL



CUSTOMER FOCUSED



PASSIONATE & EXPERIENCE



TRUSTED PARTNER



FOCUSSED ON QUALITY



AGILE AND AWARE



FULLY ACCOUNTABLE

## Awards



## Accreditations



## Our Commitments

### Our Team

We employ friendly professionals who have well-rounded experience, the ability to work in a team and a desire to be helpful.

### Our Processes

We continue to invest in our systems and have the standards in place for effective, streamlined and consistent service, customised to meet your needs.

### Our Mission

We are dedicated to providing remarkable IT services that improves your performance, increases your productivity and protects you.

### Our Promise

We value long-term relationships built on trust. To achieve that, we deliver fully supported vendor neutral solutions that are essential and reasonably priced.

## Your IT Services Partner for



IT Support



IT Consultancy



Managed IT



Managed Cloud



Communication



Cyber Security

Transform your IT Infrastructure for tangible business benefits

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### United Kingdom

+44 203 034 2244  
7 Stean Street, London, UK, E8 4ED  
[hello@cardonet.co.uk](mailto:hello@cardonet.co.uk)

### United States

+1 323 984 8908  
750 N. San Vicente Blvd, West Hollywood, CA 90069  
[hello@cardonet.com](mailto:hello@cardonet.com)

[www.cardonet.com](http://www.cardonet.com)

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at the heart of IT