IT Services > Unified Communication > Onsite VoIP PBX Telephone System

Onsite Telephone System Solutions

There are many well defined use cases where having an onsite telephone system is the best solution for your business. In fact, for a long time, your only telephony option was to have a phone system located on your premises.

An onsite telephone system is perfect for businesses that need to retain complete control over their telephony systems, one that prefers a CapEX business model and one that typically doesn't have a vast number of sites.

With the continued importance of effective voice communications, it is imperative that you balance the cost, flexibility and control of an onsite telephone system compared to other hybrid and cloud options when you are looking to make the right decision for your business.

Some of the reasons that you may choose an onsite telephone system for your business include:

- You may find that you don't have the reliable connectivity needed to support SIP trunks and VoIP technology reliably. As such, you may wish to hang on to your traditional PSTN and ISDN options, even at a time when those networks are being retired.
- You may feel that you are not ready for a modern cloud telephony solution with an OpEX based, 'cost per user' model.
- You may appreciate the added security of having your phone system located on your premises.
- You may need the added flexibility that having an onsite telephone system can provide, unlocking features and functionality that many cloud providers charge extra for.
- You could enjoy added resilience by deploying multiple trunking options, so if one method fails then you and your team have other options to communicate.

The key when choosing whether an onsite telephone system is right for you is to properly understand your business needs, highlight any potential issues and identify opportunities.

Onsite Telephone System **Benefits**

More than just a simple telephone system.

Onsite telephone systems are now capable of handling a lot more than just voice calls. They can be used for Instant Messaging, provide Video Conferencing capabilities, provide for Presence, Visual Voicemail etc. Tools and functionality that can truly transform your communications.

Maintain complete control of your infrastructure.

You maintain control over your onsite telephone system infrastructure. By partnering with a trustworthy communications partner, you can ensure that it is kept secure behind firewalls, properly patched and fully upgraded.

A reduction in your telephone system costs when averaged over many years.

You may need certain features that when using other communication options such as hosted telephone solutions can be incredibly expensive. Having an onsite telephone system with all features included as standard would quickly lower your costs. Similarly, with hosted solutions you pay per user for as long as you are subscribed. With an onsite solution, you will get to a point where you have paid for all of the hardware and are just left with maintenance charges.

You enjoy more features, many of which are either not available or an added cost on a cloud platform.

You have ultimate control of your system, allowing you to add features, adapt your system and react quickly when you need to. Adding users is easy, as is changing user roles. Typically, onsite telephone systems are more feature rich, allowing you to do more with your communications investment.

Improving your business continuity.

Typically, onsite telephone systems ensure that there is no single point of failure. SIP lines are typically backed up with analogue and ISDN lines, so should one method fail, you will still be contactable.

Find out whether an **onsite telephone system** is right for your needs.

Our experienced team are well placed to help deliver the right solution for your needs.

Discuss your Onsite Telephone System needs by calling us on **+44 203 034 2244** or **+1 323 984 8908,** or emailing **hello@cardonet.com**

Onsite Telephone System **Features**

- Complete Call Management for transfers, diverts, conferencing, queues, menus, caller ID etc.
- Extension Flexibility, allowing for onsite and remote working.
- Call recording options.
- Integrated voicemail as standard.
- Flexibility to use a variety of handsets and headsets.
- Integrated on-hold music and call queues.
- Flexibility for SIP, ISDN and Analogue lines.
- Integration with other systems and tools.
- A leading service level agreement, backed by guarantee.
- 24x7x365 monitoring and support.

Onsite Telephone System **Options**

- Flexible management and support options.
- Different features and functionality.
- Multiple connectivity options.
- Multiple security options.
- Robust, fully managed backup and disaster recovery options.

Our Technology Partners

Allowing you to do more

- Secure your **telephone system** locally for added **peace of mind**.
- Improve your **return on investment**.
- **Access** a host of **additional features**.
- Enjoy **complete freedom** to **add** or **remove users** as needed.
- Enjoy an **improved return on investment** over time.
- Improve your **resiliency with connectivity** options.
- **Focus** your limited **time** and resources **on** other parts of **your business**.

Trusted to deliver expert IT Services by

cardonet

Why Cardonet

TRUE 24X7 OPERATIONS

PROVEN TRACK RECORD

SINGLE POINT OF CONTACT

VENDOR NEUTRAL

CUSTOMER FOCUSSED

PASSIONATE & EXPERIENCE

TRUSTED PARTNER

FOCUSSED ON QUALITY

AGILE AND AWARE

FULLY ACCOUNTABLE

Awards

Accreditations

QMS ISO 27001 : 2013 REGISTERED

QMS ISO 9001 : 2015 REGISTERED

CYBER ESSENTIALS

Crown Commercial Service Supplier

Our Commitments

Our Team

We employ friendly professionals who have well-rounded experience, the ability to work in a team and a desire to be helpful.

Our Processes

We continue to invest in our systems and have the standards in place for effective, streamlined and consistent service, customised to meet your needs.

Our Mission

We are dedicated to providing remarkable IT services that improves your performance, increases your productivity and protects you.

Our Promise

We value long-term relationships built on trust. To achieve that, we deliver fully supported vendor neutral solutions that are essential and reasonably priced.

Your IT Services Partner for

IT Support

IT Consultancy

Managed IT

Managed Cloud

Communication

Cyber Security

Invest in the right onsite telephone system to keep your team connected

Call us on **+44 203 034 2244** or **+1 323 984 8908** or email us at **hello@cardonet.com** to start the conversation.

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