

Hybrid Telephone System

A Hybrid Telephone System combines an onsite telephone system with cloud and VoIP functionality, allowing you to take advantage of the benefits of each while providing you with the feature-rich functionality and flexibility you need to meet your business communication needs.



A hybrid telephone system solution makes your transition to a cloud telephone system solution seamless, allowing you to get the most out of your existing telephone system investment and giving you the time to plan for your future unified communication needs.

Hybrid Telephone System Solutions are particularly strong in situations where you have remote offices as they allow you to provide telephone system capabilities to those sites without having to invest in new hardware.

With the decommissioning of ISDN lines on the horizon, it is imperative that you start thinking about your move towards IP telephony and a hybrid telephone system is a positive step that allows for a smooth transition for you and your team.

There are two main types of hybrid telephone system solution:

- ✧ Digital and IP PBX - where traditional digital lines are combined with IP calling over SIP trunks.
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Each hybrid telephone system solution offers excellent redundancy and disaster recovery options as if one connectivity method fails, you can route your communications over the secondary method automatically.

The key when choosing which hybrid telephone system is right for you is to properly understand your business needs, highlight any potential issues and then identify opportunities that you can take advantage of.

Hybrid Telephone System Benefits

- ✓ **A rapid reduction in your business communication costs.**

The introduction of VoIP dramatically reduces your costs compared with a traditional system that routes calls over the PSTN and with connectivity options being what they are, there is no perceived loss in call quality.
- ✓ **Enjoy the best of both worlds.**

You get to maintain complete control of your telephone system infrastructure, extending the life of your system and the associated return on investment, taking advantage of the extensive feature set all while benefitting from the advantages of IP based calling.
- ✓ **Take advantage of the efficient Management of Peak Loads.**

Once operational, you will be able to quickly and easily scale the VoIP side of your system up and down to cater for peak loads, ensuring that vital calls are never missed.
- ✓ **A virtually no risk migration to modern VoIP technology.**

A adopting a hybrid approach, your existing service remains the same and additional features and functionality are added seamlessly. This makes the process incredibly smooth and shortens the time for you to see a benefit, allowing you to quickly lower your costs and ensure that you have excellent disaster recovery functionality ready for when the worst happens.

Take the first step in your cloud journey with a hybrid telephone system.

With our experienced communications team, you know that you are in safe hands.

Discuss your Hybrid Telephone System needs by calling us on +44 203 034 2244 or +1 323 984 8908, or emailing hello@cardonet.com

Our Technology Partners



Hybrid Telephone System Features

- ✧ Flexibility as you combine the best parts of multiple systems.
- ✧ Options around your connectivity around analogue, ISDN and SIP Trunks.
- ✧ Extensive remote working capabilities.
- ✧ Effortless hot desking capabilities.
- ✧ Proven unified communications functionality such as auto-attendant and intelligent call routing.
- ✧ Excellent audio conferencing.
- ✧ Seamless computer telephone interaction capabilities.
- ✧ Leading contact centre options, such as queues, live status monitoring and the like.

Hybrid Telephone System Options

- ✧ Flexible management and support options.
- ✧ Different features and functionality.
- ✧ Multiple connectivity options.
- ✧ Multiple security options.
- ✧ Robust, fully managed backup and disaster recovery options.

Allowing you to do more

- ✧ Take **advantage** of the best of both **telephone system** worlds.
- ✧ **Extend** the life of your **existing solution** and **improve** your ROI.
- ✧ **Rapidly** lower your communication **costs**.
- ✧ **Reduce** the **costs** and **complexity** when opening new offices.
- ✧ **Enjoy** the **flexibility** of **remote working** from anywhere.
- ✧ **Improve** your **resiliency** with connectivity options.
- ✧ **Focus** your **limited time** and **resources** on other parts of your **business**.

Trusted to deliver expert IT Services by



Why Cardonet



TRUE 24X7 OPERATIONS



PROVEN TRACK RECORD



SINGLE POINT OF CONTACT



VENDOR NEUTRAL



CUSTOMER FOCUSED



PASSIONATE & EXPERIENCE



TRUSTED PARTNER



FOCUSSED ON QUALITY



AGILE AND AWARE



FULLY ACCOUNTABLE

Awards



Accreditations



Our Commitments

Our Team

We employ friendly professionals who have well-rounded experience, the ability to work in a team and a desire to be helpful.

Our Processes

We continue to invest in our systems and have the standards in place for effective, streamlined and consistent service, customised to meet your needs.

Our Mission

We are dedicated to providing remarkable IT services that improves your performance, increases your productivity and protects you.

Our Promise

We value long-term relationships built on trust. To achieve that, we deliver fully supported vendor neutral solutions that are essential and reasonably priced.

Your IT Services Partner for



IT Support



IT Consultancy



Managed IT



Managed Cloud



Communication



Cyber Security

Benefit from all that a hybrid telephone system solution can offer your business

Call us on +44 203 034 2244 or +1 323 984 8908 or email us at hello@cardonet.com to start the conversation.

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